

Hi Louise and Alison,

Just a brief note to express my very sincere thanks to both of you for all the effort and patience that you have shown to me during the last very traumatic months, prior to my actual physical move into St. John's Lodge on 8<sup>th</sup> July.

The service, understanding and general kindness offered is unsurpassed and I would like you to make your employers aware of my views and praise.

Kindest,

Graham H. Oliver

St John's Lodge, Timperley